

THANK YOU FOR YOUR PURCHASE OF





GETTING STARTED: PORTAL

www.bellsensing.com



Click on **CUSTOMER LOG IN** button in top right hand corner.



- Click Don't have an account? <u>Register</u> (A) Create New user profile with valid email and set password.
 - (B) Create Company Profile including address and company details.





- Create your first account (the site where iQ devices will be used).
 - (A) Create Default Account
 - Creates a standard account with your company name and address (this information can be changed later).
 - (B) Create Custom Account
 - Create a custom account name with address details.







Check your email for verification link sent by Smart Trap (bstsupport@bellsensing.com) and click the link to activate your profile.



NOTE: Only one user per company needs to register. All other users can then be added by the person who registers.



CREATE A USER

- To create a user, select "Users" in the online portal.
- Then select "New User" at the top of the page.









SET USER ACCESS LEVEL

• App Access: If selected, you will only be able to log in to the app on service devices; you will not be able to log in to the online portal.

When creating a user, enter: First Name, Last Name, Role, Email Address, Primary Contact Phone, Select Time Zone,

Language, and set Access Level and Branch Access.



- Web Portal Access (Read Only): If selected, you will be able to log in to the portal to view accounts and data, but you will not be able to edit or add users, accounts, or deactivate devices, etc.
- Web Portal Access (Read & Edit): If this option is selected, you will have the possibility to connect to the portal to see all data with full editing rights to add users, accounts, deactivate devices, etc.
- **Corporate Access:** Full access to the following: reading/editing portal, application, all branches. Corporate access is the primary default access for the person who created the original account.
- Web Portal (Customer): If selected, the user (in most cases an end customer where iQ devices are deployed) will only have access to account specific information, service reports, and trending data. This is the simplest view-only access level of the portal available. A user with this access level can't see user lists, and they can't add or edit users or accounts.
- **5 Select Branch Access:** If the user is not set to full enterprise access, select the given branches to allow user access to accounts associated with that branch. The selected user will only see specific accounts or data associated with the selected branch in the app and portal depending on their access level selected above.









DOWNLOAD the **Bell Sensing APP** on a mobile device or tablet.



Log in to app with email and password used for the portal.

3 Select Loaded Accounts • • • • and choose the account recently created in the portal.



Select desired account and press to begin service visit.







START SENSING: ADDING DEVICES



After	se	lectir

ter selecting	08	Manage Devices	, press	•	Add Device	
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- Select Camera icon <a>I to scan the QR code on the \mathbf{Q} device.
- Select blue arrow and activate the **Q** device sensor according to device type below.
- Name device, enter device location, add bait if using a bait station, and add any custom notes to that device and press the blue check mark to add.
- **TECH**NICIAN TIP: Enter the same exact device name for same device types and the number will tick up automatically. Using this tip will only require you to type the device name on the first add. (Example: Device Name - Bait Station 001, the next added same device type will automatically add Bait Station and tick the number up to 002). Do not add a number in the device name field.
 - Once all devices are successfully added to the account, ensure to go back to the Account Dashboard and click String Finally, click the blue check mark icon in bottom right hand corner of Finish Visit screen and click **Complete** to finish the service visit which will send the data to the cloud to ensure all devices are saved to the selected account.

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MAKES SENSE

- Most effective bait station and trap placement
- Detailed account history trend analysis
- Communicate better with customers by showing a visual record proving service is working

PRODUCTS POWERED BY

PULSE MOUSE 🛱





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For information on how the Power of Q products can enhance your rodent control service and solve problems at your accounts, contact your local Pest Control Distributor or visit www.bellsensing.com.

PULSE RAT Q



24/7 iQ

